



Introduction

Albert is a Senior-Level Cerner RadNet resource with 17+ years of experience

Key Highlights:

- Expertise with Building, testing, and validating Cerner RadNet and Scheduling/Interfacing applications
- Has been responsible for driving capital projects to implementation and transitioning to a support model
- Significant experience working with internal customers to identify needs and prioritize requests, specifically within the Radiology department, as well as other areas
- Highly experienced performing current/future state workflows, assessing and validating packages for upgrades and fixes, proficient in multitasking in fast paced clinical environments with strong troubleshooting and resolution skills

Professional Experience

Westchester Medical/Charity Healthcare

July 2022 - July 2024

Senior Solution Architect

- Manage RadNet/Radiology applications and other downstream systems
- Manage day to day operations of Radiology computer systems including after hours support for planned and unplanned outages
- Subject matter expert for Radiology IT department and other systems that integrate with Radiology (Scheduling, Periop, Sedation, Charges, etc.)
- Manage system upgrades, routine maintenance, communication with system users of such changes
- Develops relationships with all levels of the organization (internal and external) to represent Radiology best practices and interests
- Manage Change Control process for solution changes

Augusta University Health Care

February 2021 - June 2022

Clinical Informatics Consultant

- Build/Test/Validate Cerner RadNet and interfacing applications
- Support CDS careselect configuration. Field customer tickets assigned and manage through resolution with timely follow-up.
- Present detailed documentation to Change Control for all PROD changes
- Provide reporting to Leadership using DA2/other reporting tools Billings Clinic Cerner Build Consultant 6/20-10/20
- Gather requirements for documentation in preparation to build new location/Ambulatory clinic
- Build/Test/Validate Cerner RadNet and Scheduling applications
- Make design suggestions based on previous client experience

Vancouver Coastal Health

June 2020 - October 2020

Cerner Build Consultant

- Build/Test/Validate Cerner RadNet and Scheduling applications
- Identify/define requirements for DCW, with internal customers and update documentation accordingly
- Build out Clinic locations from collected documentation
- Make design suggestions based on previous client experience
- Participate in Go Live support

Huntington Memorial Hospital

May 2015 - April 2019

Clinical Informatics Analyst (Radiology/Cardiology/Scheduling)

- Build/Test/Validate RadNet/ Cardiology /Scheduling Application (familiar with DCW, MethodM, ULearn, IdeaSpace, Wiki, eService, and other Cerner online communities to seek out outside the box solutions)

- Work with internal customers to identify needs and prioritize request (Radiology, Cardiology, and Central Scheduling leadership)
- Document current state and map/design future state for workflows and data flow
- Support interface between Merge PACS/Cerner/Mmodal (Voice Recognition), etc. in support of Radiology and Vascular Lab
- Implementation of VNA to meet Disaster preparedness policies as well as long-term storage needs
- Manage interfacing and day to day monitoring of new product lines (Dose monitoring, CDS, etc.)
- Run daily Q/A report to identify HL7 errors that needed immediate action
- Monitor day to day interface error messages and replay message or take corrective

Stowe Group/Allscripts

January 2015 - March 2015

Testing Analyst Consultant

- Conduct in-depth system/unit testing with Siemens RIS/Fuji Synapse /Powerscribe360
- Unit/Integration testing of the Powerscribe360 upgrade and enterprise implementation
- Update outdated test scripts
- Customize application for Radiologist (VR)

Miami Children's Hospital

January 2013 - January 2015

Cerner Clinical System Analyst II

- Support Clinical Imaging Applications related to Radiology/Cardiology/Clinical Imaging integration
- Build/Test/Validate RadNet application (familiar with DCW, MethodM, ULearn, IdeaSpace, and wiki)
- Project Manager of Powerscribe 360 implementation
- Review update/releases and evaluate impact to Radiology workflow
- End-user support/Hands on training (Tech, Radiologist, and other staff accessing clinical images/RIS/VR system)
- Monitor day to day interface RIS/Voice Recognition/Clinical Imaging related issues and work to resolution
- Coordinate support with EMR teams/vendors as needed (HIM/Core/Revenue Cycle/Scheduling/CPOE)
- Validate Scheduling/Core/Revenue Cycle/CPOE build in relation to RadNet
- Investigate integration/interface specific to HL7 messages- resolve or escalate issues accordingly
- Support PowerChart and SurgiNet in relation to Interventional and Neuro Interventional Radiology
- Configure/Manage dose report tools (Radiation exposure/Radimetrics)
- Suggest/Drive new workflow for growing service
- Deploy/Support Clinical imaging workstations (fat-clients)

Consulting

March 2014

Cerner Go Live Application Support Analyst

- Support Outpatient clinics implementation of RadNet at Mission Health Systems
- Elbow-to-Elbow support of Radiology Technologist
- Reinforce pre Go Live Training
- Coordinate with senior application analyst for end users needing additional training
- Identify potential gaps and report/document with Command Center

Inova Healthcare

June 2011 - January 2013

Senior Application Analyst

- Providing 2nd/tier support of all Radiology staff for multi-hospital network and satellite imaging centers as it relates to interface of PACS/RIS/Voice Recognition
- Build/Test/Modify procedures/exam codes/ translation tables in Siemens SMS/ IDX Imagecast
- Manage security access for related application for users and referring providers
- Manage automatic reporting of notifications/labels/other documentation
- Manage/monitor/ resolve interface/integration errors
- Coordinate specific vendor/network support for escalated issues

Liberty Solutions Profile

#073522, Albert

Emory HealthCare

October 2007 - July 2011

Imaging Workflow Specialist (Radiology)

- Supported implementation of GE Centricity PACS/Cerner RadNet RIS system from IDXRad RIS / Siemens PACS. Assist in DCW creation with Cerner resource.
- Work with Cerner implementation team on workflow mapping of current state. Participate in future state workflow design.
- Supported "Go Live" of Cerner RadNet and GE Centricity PACS
- Installed/maintained Teleradiology systems for various regional locations
- Managed audit reports/billing errors / translated data for weekly leadership reporting
- Directly supported Radiologist/Technologists/Support Staff (1st tier w/ on-call support)
- Conducted pre-go live analysis/built/testing/ upgrade to workstations hardware accordingly
- Work with hospital IT Dept. to install/ upgrade PACS servers and additional digital imaging workstations/equipment
- Train Doctors/techs/end users (support staff) on GE PACS/RadNet functionality
- Managed hanging protocols/ user favorites settings/remote access to application
- Conduct application/interface testing of all new systems and modalities related to radiology information systems
- Create training documentation and assessments for end users to determine user proficiency levels

Skills

- Senior Solution Consultant with 15 plus years of experience in Radiology/RadNet workflow support
- Well versed with build/testing/validating new configuration and coordinating changes with downstream systems
- Multiple implementations, day to day support, and legacy support projects for clients across north America

Education

Chowan University 1998
Business Info Systems

Certifications

- Cerner: Radnet Building and Maintaining/Perioperative Building and Maintaining I, II / Scheduling Building and Maintaining

