

Introduction

Ibijoke (JJ) is a senior-level HIM Consultant with strong EMPI experience and 12+ years of overall experience

Key Highlights:

- Expertise in Cerner HIM, EMPI, as well as Clinical and Revenue Cycle Management
- Strong experience providing application support services for Cerner Access HIM/Profile, Report Request XR, Dolby Fusion CAC, Kofax, EMPI, ChartWise and others
- Over the course of her career, she has used functional knowledge in Cerner's HIM and EMPI Solutions to support client operations, which include: Task Queue Build and Implementation, Deficiency Analysis Workflow Analysis, Core Code Builder, Chart Tracking, PrefMaint, PowerForms, PowerChart, testing, validation and script creation, CCL, Bedrock, Advanced Batch Capture/Kofax
- Has served as the HIM lead analyst at several sites during their Cerner to Epic transition

Professional Experience

Methodist Le Bonheur Healthcare

February 2024 - Present

HIM Analyst

- Provide application support services for Cerner AccessHIM/Profile, Report Request XR, Dolby Fusion CAC, Kofax, EMPI, ChartWise and others
- Uses functional knowledge in Cerner's HIM and EMPI Solutions to support client operations. These include:
 - Task Queue Build and Implementation, Deficiency Analysis Workflow Analysis, Core Code Builder, Chart Tracking, PrefMaint, PowerForms, PowerChart, testing, validation and script creation, CCL, Bedrock, Advanced Batch Capture/Kofax
- Meet service level agreements for incidents and requests in the SNOW ticketing system
- Participates in team meetings, project meetings, and other client meetings

Evergreen Healthcare Partners

August 2023 – June 2024

Principal Consultant

- Served as HIM lead analyst on a Cerner-Epic transition client
- Worked on HIM configuration changes and builds by maintaining industry and client standards ensuring build quality and timeline adherence as well as debugging and resolving any issues/defects
- Lead small to medium complexity software upgrade initiatives or enhancements to workflows including the design, build, and test phases

Consulting

January 2022 - June 2023

Senior Consultant

- As a part of a ~\$600k cloud assessment project, led the PMO and vendor assessment workstream, while supporting current landscape discovery (using proprietary assets) and op model workstreams. Responsibilities included creating project charters, workplans, status reports, client deliverables, and transition planning documents and more.
- Managed and supported PMO, technology and revenue cycle workstream for EHR Assessment/Discovery phase for a pediatric group
- Performed technical assessment including application rationalization plan and high-level integration scope, allowing client to make technical decisions to align with their organization's strategic goals

NCH Healthcare System

May 2021 – December 2021

IT Enterprise Architect I

- Team-lead managing (2) Application Architects to support Health Information Management implementation. Managed integration with several 3rd party vendor apps including enterprise content management (OnBase), legacy data archival (Fovea), clinical coding (3M), and faxing (RightFax) and more. Integration points with Patient Registration, Patient Accounting and Charge services workstreams.
- Evaluated new technology, developed process improvement workflows while helping to connect the dots for operation leaders by translating and implementing technical solutions
- Involved in resource identification, communication, change management, issue/roadblock identification all through resolution for multiple projects
- Maintained, updated, designed, and developed assigned applications using agile methodology

June 2018 - May 2021

Application Architect, Business Operations (Revenue Cycle & Clinical)

- Collaborated with business unit leaders and client executives with stakeholders from Health Information Management/ Coding, Deficiency Analysis, Acute Case Management, Clinical Documentation Improvement, Business Office, Clinical workflow, Clinical Reporting, and Document Imaging to design, build, test, train, implement, evaluate, and maintain business applications. Integration points with patient access (registration) and patient accounting.
- Increased clinical coders' productivity by creating automated work queues and reduced insurance payment denials for utilization review coordinators and case managers' by creating report packets (explored RPA)
- Prevented \$34,000 denials re-work per quarter, and \$350,000 coding holds in a week by creating form template for improved data capture
- Using enterprise-level data analytics platform, I monitor applications for code issues with potential enhancements and/or correction packages; Reviewed DNFC, A/R reports to track KPIs
- In a mentoring/leadership capacity, I collaborated with application analysts/consultants to assign tasks, review configurations, and perform system maintenance on a variety of applications including: 3M Encoder, Cerner Coding/ AccessHIM, NThrive Computer Assisted Coding & CDI, Oncology (cancer registry), OncoNav (Nurse Navigation) and Change Healthcare InterQual (Clinical decision support)

Cerner Corporation

February 2015 – June 2018

Senior Associate Consultant, Revenue Cycle/Clinical

- Designed, built, tested, implemented, and maintained Cerner's revenue cycle solutions (HIM, Acute Case Management, Clinical Reporting & Document Management) with extensive knowledge of both clinical and revenue cycle workflows
- Worked closely with project team including the coordination of (2) client engagements through project scope definition, risk identification and escalation, resource identification, and change control
- Ensured client's business needs were understood, aligning best practice IT strategies to project's stated objectives, and measuring value achievement through dashboards
- Actively participated in high-stake discussions with hospital executives on client needs for clinical documentation improvement and reimbursement optimization along with new solution recommendations
- Evaluated current department performance and operations to plan for future state process improvement
- Prepared and presented findings and recommendations to client contacts (i.e., VP of Revenue Cycle, Regional Director of HIM, CMIO, and CNO.)

Siemens Health Services

December 2013 – February 2015

Implementation Consultant II/Product Analyst

- Managed multiple projects ranging from small acute care rural hospitals to large multi-hospital IDN's from project kickoff through conversion
- Lead clinical implementation consultant & content developer for Soarian Clinicals inpatient provider documentation templates. Responsibilities include work scoping, SOW reviews, methodology development, implementation and overall project management related to clinical content development.
- Worked on projects that involved application-specific mappings for ICD-9-CM/ICD-10-CM, for Soarian Inpatient Provider Documentation application
- Completed projects for internal and external clients utilizing agile methodology, including daily scrum meetings, sprint planning, requirement analysis, functional specification, and user acceptance testing

Liberty Solutions Profile

#073563, Ibijoke

Skills

- Technical and functional senior consultant with 12 years of experience working on revenue cycle and clinical EHR implementations
- Expertise with middle revenue cycle (new implementations, code upgrades, optimizations etc.)
- Excellent interpersonal and communication skills, along with demonstrated project management and technical skills that drive exceptional success on all assignments
- Healthcare IT Consulting – HIM, EMPI, Clinical & Revenue Cycle Management (RCM)
- Project Management
- Clinical Coding (ICD-10, CPT, HCPCS), Clinical Content Development
- Process Workflow Improvement (Current State/Future State); System Implementations & Testing
- Knowledge of data interoperability and terminology standards
- Data Analysis, database queries for troubleshooting and general core system architecture
- Cerner Millennium Power Chart - ClinDoc, Powerforms/MPages, DynDoc and PowerNote
- Soarian Clinicals (Provider Documentation, Nursing Assessments, and CPOE)
- 3M 360/CAC, Optum encoder, McKesson HPF, Meditech, Nuance CDI, Allscripts, Practice Fusion & VistaEHR
- Epic HIM (ROI, Deficiency Tracking, Identity), MyChart
- Microsoft Word, Excel, PowerPoint, Project & Visio. SharePoint, Jira, VersionOne, HP Quality Center, Remedy, ServiceNow
- Data Analytics/Reporting – Tableau 10.0; CCL (Cerner Command Language based on SQL); Discern Analytics (reporting) and Business Objects
- Familiar with HL7 standards/formats with basic understanding of JSON, XML, FHIR

Education

University of Texas Health Science Center (MSHI)
Master of Science in Healthcare Informatics

Texas State University (BSHIM)
Bachelor of Science in Health Information Management

Certifications & Training

- HIM (Coding, Deficiency Analysis, ROI)
- Acute Case Management
- Clinical Reporting
- Fundamentals
- Registered Health Information Administrator (RHIA)
- Certified Coding Specialist (CCS)
- Project Management Professional (PMP)
- AWS Certified Cloud Practitioner

